



October 1, 2018

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

At Charter, locally known as Spectrum, we continue to enhance our services, offer more entertainment choices and deliver the best value to our customers. Like every business, Charter faces rising costs that require occasional price adjustments. As a result, customers will be notified of the following price adjustments through a bill message on or after October 1, 2018. **Effective on or after November 1, 2018**, pricing will be adjusted for the following services/products:

Services/Products/Equipment	Current Rate	New Rate
Broadcast Surcharge	\$8.85	\$9.95
Digital Receivers	\$6.99	\$7.50
Digital Transport Adapter (DTA)	\$4.99	\$5.99
Latino View	\$7.99	\$8.99

We remain committed to providing an excellent experience for our customers, in your community and in each of the communities we serve. If you have any questions or concerns, please feel free to contact me at 518-640-8575 or via email at kevin.egan@charter.com.

Sincerely,

Kevin Egan
Director, Government Affairs
Charter Communications

20 Century Hill Drive
Latham, NY 12110